

VOICE BANKING. JUST SMARTER.

MEET DEVON DIRECT

We heard you...

With our new Voice Banking system you can check balances, review account activity, transfer funds, and a whole lot more 24/7!

Your user ID remains unchanged!

Please reach out to a Personal Banker if you have forgotten your user ID or need a new one. Note that everyone will be required to reset their PIN.

ENROLLMENT IS QUICK

Dial: 1-866-314-5610

When prompted, please say or enter your Devon Bank user ID and then press *.

(Enroll or reset PIN. Note that you may be asked to verify some account information.)

PRESS *

To begin enrollment and setup a PIN, you will be prompted for the following:

Personal Accounts: SSN + DOB + ZIP

Business Accounts: TAX ID + ZIP

When prompted, let the system know which type of account you would like to enroll. Say Personal Account or press 1, or say Business Account and press 2.

Next we will setup a new PIN. When prompted, say or enter a six (6) digit PIN. You will be asked to confirm your PIN. Please say or re-enter your chosen six (6) digit PIN.

Once you have setup your PIN you have finished enrolling and the system will proceed with looking up your account information.

Now follow the prompts! Your available options will be based on your account types (e.g., savings, checking, CD, etc.)



DEVON BANK

QUICK GUIDE



Press / Say 1 = Checking

Press / Say 2 = Savings

Press / Say 3 = Loans

Press / Say 4 = CD or IRA

Press / Say 5 = More Options

Press / Say 9 = MAIN MENU

Pressing "0" at any time transfers you to our main number:
773-465-2500.

If you need assistance enrolling, please call and speak to a Personal Banker:

Chicago: 773-465-2500

Glenview: 847-635-6040

Wheeling: 847-229-2700

www.devonbank.com

